Personal information

Sam U Simulator
ID: *****2031

Primary email | Edit   diuniversity.di@ncr.com

Login & Security

Username | Edit   apurchaser2

Password | Edit   **********

Security options | Edit   (615) 480-7237 | Enable for text ⌄

diuniversity.di@ncr.com

Other settings

Rename & Hide your accounts   Alerts

An email is sent to the user when any of the following occurs:
- email change
- password change
- username change
- MFA phone number added/removed
- MFA email added/removed

Address & Phone

If your financial institution (FI) has "Postal Address – Update at Host" and "Phone Number – Update at Host" configurations, users will have an "**Edit**" link to change this information and have it sync to your host (not shown in screenshot).

If your FI only has one of these configurations, a "**How do I update this**" link will appear next to the info that doesn't sync to the host and provides your FI's contact information for the user.

To Make Changes   ✕

Call us at 800-733-7233
Secure Chat
Secure Email

Business Hours
Chat - Monday to Friday   7:00 am to 6:00 pm PST
Phone - Monday to Friday   7:00 am to 6:00 pm PST
Chat/Phone - Saturday   7:00 am to 6:00 pm PST

Ok

If your FI doesn't have either of these configurations, users could see any of the following:
- the "**How do I update this**" link will appear and point to the 'To Make Changes' screen
- the "**Edit**" link will appear and point to the 'To Make Changes' screen
- the "**Edit**" link can point to a secure form (if your FI has a secure form)

NOTE: Your FI can choose to hide address/phone info and/or the update links altogether (as in screenshot on left).

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diuniversity.di@ncr.

Rename & Hide your accounts   Alerts & Notifications

Email

If your FI has the "Email – Update at Host" configuration OR the "Email – Update at Host" and "Email – Update at BPV" configurations, users will have an "**Edit**" link to change this information and have it sync to your host (and bill pay vendor if applicable).

Email options

Primary email   diuniversity@ncr.com

This email address is used to contact you with important information and send notifications about your online banking account.

Current password   Password   SHOW

☐ Change Promotional Email Subscription

This option allows you to opt-in or opt-out of receiving Promotional Emails from your financial institution via email. Promotional Emails may include special product offers and discounts.

☐ Change Newsletter Subscription

This option allows you to opt-in or opt-out of receiving Newsletters from your financial institution via email. Newsletters are sent monthly and provide information regarding new services, special offers, and stories about what's happening at your financial institution.

Save   Cancel

If your FI has Promotion Suite with the Email Manager feature, users can unsubscribe from the emails your FI sends out via this tool. If your FI does not have Email Manager, these checkboxes will not display.

Bill Pay Email (not shown)

If your FI does not have the "Email – Update at Host" configuration, but does have the "Email – Update at BPV" configuration, an additional email field for bill pay will display and users can setup/edit that email address as well.

TIP: Use the Activity Report to search for users that have updated their email so you can update your host.

Personal information

Sam U Simulator

ID: 11112224

Primary email | Edit

Username & Password

User must provide their current password to make changes to their username or password.

Login & Security

Username | Edit   apurchaser2

Password | Edit   **********

Security options | Edit   (615) 480-7237 | Enable for text ⌄

diuniversity.di@ncr.com

Other settings

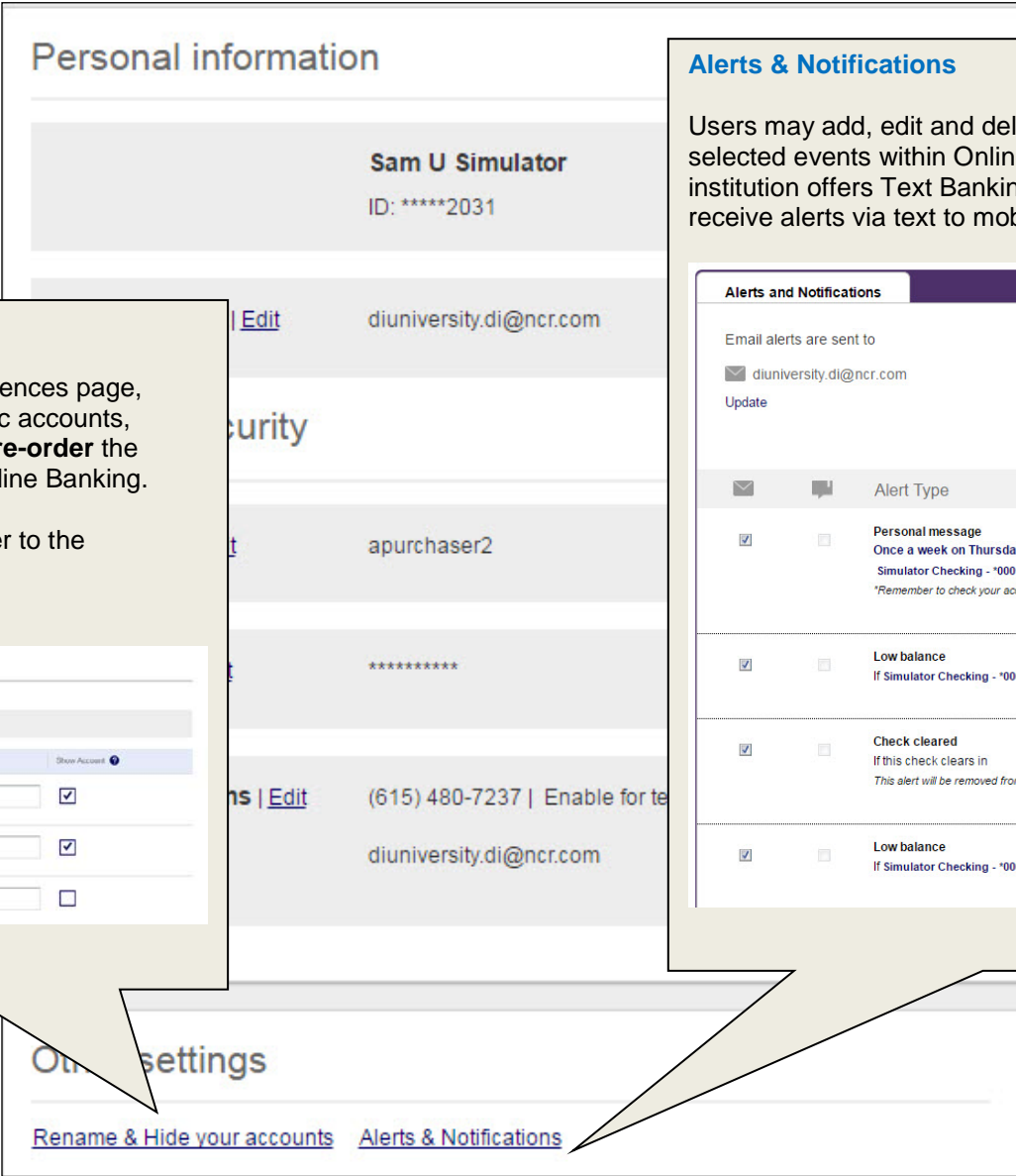Rename & Hide your accounts   Alerts & Notifications

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Security Options

Up to two (2) phone numbers can be set up for MFA.
When a phone number is added, it is automatically enabled for voice calls.

To enable the phone for text, click the "Enable for text" arrow next to the appropriate phone number.

Once two phone numbers exist, the user can delete a phone number.

If your FI allows the use of **email** for MFA, the email option will appear on this screen. The email address is the same as the email on file for Online Banking. If a change is made here, it also updates the email for Online Banking.

Personal information

Sam U Simulator

ID: *****2031

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...t   apurchaser2

...t   **********

...s | Edit   (615) 480-7237 | Enable for te...

diuniversity.di@ncr.com

Ot... Settings

Rename & Hide your accounts   Alerts & Notifications

Rename & Hide Accounts

Takes users to the Account Preferences page, where they can **hide/show** specific accounts, create account **nicknames***, and **re-order** the accounts on the home page of Online Banking.

* Note: nicknames to not carry over to the host/DPV.

Account Preferences

Modify the display of your accounts

ⓘ To reorder accounts just drag drop with a click on the row handle.

Account Name	Nickname	Show Account ⓘ
Favorite Savings *0003	Favorite Savings	☑
ABS Checking *0025	ABS Checking	☑
Joe's Account *0026	Joe's Account	☐

Alerts & Notifications

Users may add, edit and delete notifications to be sent for selected events within Online Banking. If the financial institution offers Text Banking, users will have the option to receive alerts via text to mobile devices.

Alerts and Notifications   View all alerts | ❓

Email alerts are sent to   Text message alerts are sent to

✉ diuniversity.di@ncr.com   (xxx) xxx-xxxx   ❓

Update

Activate

✉	💬	Alert Type		Add an alert +
☑	☐	**Personal message** Once a week on Thursday ▾ send me a note about Simulator Checking - *0001 ▾ saying *"Remember to check your account!"*		
☑	☐	**Low balance** If Simulator Checking - *0001 ▾ falls below		$ 90000
☑	☐	**Check cleared** If this check clears in ▾ *This alert will be removed from this list after it is sent.*	Check #	201
☑	☐	**Low balance** If Simulator Checking - *0001 ▾ falls below		$ 1000