

Stop Payment

Users can submit a stop payment request to your financial institution for checks that have not yet cleared. For some financial institutions, the request automatically stops the payment on the host.

Your financial institution can configure if users can open a multiple check stop pay request, as well as if the users can check on the status of their stop payment request, or release (cancel) a stop payment request. Additionally, your financial institution can configure the text at the top of the screen to include fee information.

Access the tool through **Additional Services > Stop Payment**, or the **Account History** page.

Stop Payment


Place a stop payment on the requested check(s).

Stop payment

For a single check For multiple checks

Check number

Paid from

Issued on 

Check amount

Payee

Reason

Step 1: Choose the desired action. (Stop payment, check on status of stop payment, or release a stop payment)

Step 2: Choose the form for either Single Check or Multiple Checks.

Step 3: Enter all required information in the fields. The date, amount, payee, and reason fields can all be disabled. Any field enabled is required.

Step 4: After clicking Submit, the user is prompted to confirm the request.

An email notification is sent to the user upon confirmation.

Please confirm

Stop payment for the following check(s):

Check number	1234
Paid from	ABS Account *0026
Issued on	May 24 2018
Check amount	\$50.00
Payee	Mom
Reason	Paid cash